



Transelectrica®
Societate Administrată în Sistem Dualist

Compania Națională de Transport al Energiei Electrice
Transelectrica SA - Sediul Social: Str. Olteni, nr. 2-4, C.P. 030786, București,
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Capital subscris și vărsat: 733.031.420 lei

www.transelectrica.ro

STANDARD FEEDBACK FORM

Title: Feedback on Sustainability and Relationship with CNTEE Transelectrica SA

Purpose: Structured collection of stakeholder opinions and expectations for continuous improvement and ESRS compliance.

Completion time: ~3-5 minutes.

I. Respondent Profile:

1. What is your role in relation to CNTEE Transelectrica SA?

☐ Shareholder / Investor / Analyst ☐ Producer / Distributor ☐ Supplier / Contractor
☐ Authority / Institution ☐ Employee ☐ Trade Union ☐ Local Community ☐
Mass media ☐ Final consumer ☐ Other: _____

2. Region relevant to your interaction: ☐ National ☐ STT Bacău ☐ STT Bucharest ☐
STT Cluj ☐ STT Constanța ☐ STT Craiova ☐ STT Pitești ☐ STT Sibiu ☐ STT
Timișoara

3. Identification details:

Company name: _____

Full name: _____

Position within the organization: _____

Phone: _____

E-mail address: _____

II. Main feedback theme (ESRS):

☐ Environment (E) ☐ Social (S) ☐ Governance / Ethics (G) ☐ Operations / Services
☐ Projects / Investments ☐ Communication / Transparency ☐ Security / Resilience ☐
Other theme: _____

III. General Evaluation

(0 = not adequate / very poor; 10 = excellent)

1. How would you rate your recent experience with Transelectrica?

☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5 ☐ 6 ☐ 7 ☐ 8 ☐ 9 ☐ 10

2. How clear and transparent do you find the Company's communication (including sustainability/ESRS reporting)?

☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5 ☐ 6 ☐ 7 ☐ 8 ☐ 9 ☐ 10

3. How do you assess the quality and usefulness of the information published for your segment (ESG performance, investments, etc.)?
☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5 ☐ 6 ☐ 7 ☐ 8 ☐ 9 ☐ 10

IV. Feedback on ESRs Themes / Sustainability Report

4. **E (Environment)**: Do you find adequate the way the Company manages environmental impacts (losses, SF₆, RET modernization, RES integration)?
☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5 ☐ 6 ☐ 7 ☐ 8 ☐ 9 ☐ 10

5. How adequate are the habitat restoration actions after works are completed?
☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5 ☐ 6 ☐ 7 ☐ 8 ☐ 9 ☐ 10

6. How effective is the reuse/recovery of materials resulting from works and maintenance?
☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5 ☐ 6 ☐ 7 ☐ 8 ☐ 9 ☐ 10

7. How appropriate is the modernization of equipment to extend service life and reduce waste?
☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5 ☐ 6 ☐ 7 ☐ 8 ☐ 9 ☐ 10

8. **S (social)**: How effective is the occupational health and safety (OHS) system?
☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5 ☐ 6 ☐ 7 ☐ 8 ☐ 9 ☐ 10

9. To what extent do training and development programs meet employees' needs?
☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5 ☐ 6 ☐ 7 ☐ 8 ☐ 9 ☐ 10

10. How effective is social dialogue (information, consultation, negotiation)?
☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5 ☐ 6 ☐ 7 ☐ 8 ☐ 9 ☐ 10

11. How adequate are safety measures on sites for works performed by third parties?
☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5 ☐ 6 ☐ 7 ☐ 8 ☐ 9 ☐ 10

12. How relevant are local partnerships (education, environment, social projects)?
☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5 ☐ 6 ☐ 7 ☐ 8 ☐ 9 ☐ 10

13. How would you rate the overall service quality for end users?
☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5 ☐ 6 ☐ 7 ☐ 8 ☐ 9 ☐ 10

14. **G (Governance)**: How would you rate trust in corporate governance, ethics, and control mechanisms?: (1–5)
☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5 ☐ 6 ☐ 7 ☐ 8 ☐ 9 ☐ 10

15. To what extent are procurement processes transparent and fair?
☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5 ☐ 6 ☐ 7 ☐ 8 ☐ 9 ☐ 10

16. To what extent do you feel your opinion is heard in relevant consultations/decisions?
☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5 ☐ 6 ☐ 7 ☐ 8 ☐ 9 ☐ 10

17. Have you previously read another Sustainability Report / Non-financial Report published by CNTEE Transelectrica SA?

☐ Yes ☐ No ☐ Other remarks: _____

V. Open Questions

18. What are the top 1–3 improvements you consider priorities for the next period?

[Free text]

19. Message for the Directorate / Supervisory Board: what should they know or change first?

[Free text]

Consent & Privacy:

[☐] I confirm that I have read the Privacy Policy and agree to the processing of the data provided, under its terms.

Date: _____

** By submitting this form, the data entered will be processed by CNTEE Transelectrica SA for the purposes stated in the Privacy Policy. If you do not wish your contact data to be processed, you may submit the form anonymously.*

Privacy Policy – SIF-PI

Data Controller: CNTEE Transelectrica S.A. (“the Controller”)

Scope: All SIF-PI channels (web form, dedicated e-mail, surveys/QR codes, aggregations from public consultations).

1. Categories of data processed

- **Identification and contact data** (if provided): name, e-mail, phone, organization/position.
- **Data related to the relationship with the Controller:** stakeholder category, region, type of interaction.
- **Feedback content:** messages, answers to questions, scores (e.g., 0–10), attachments.
- **Minimal technical data:** timestamp, collection channel, security/logging elements.

2. Purposes of processing

- **Management and resolution of feedback**, including response communication;
- **Aggregated analysis** and reporting to improve processes/services and communication;
- **Fulfilment of sustainability reporting obligations** (ESRS/CSRD) and audit requirements;
- **System security**, prevention of misuse, and compliance with applicable legal obligations.

3. Legal bases

- **Legitimate interest** of the Controller to manage feedback and improve processes;
- **Consent** for subsequent contact or optional fields;
- **Legal obligation** for reporting/audit where applicable.

4. Separate channels for integrity reports

Issues concerning professional conduct, fraud, or breaches of law must be submitted exclusively through the Controller’s designated whistleblowing channel. Such messages received via SIF-PI may be redirected to the secure channel according to internal policies.

5. Data recipients

- Internal structures with operational or decision-making roles, based on the “need-to-know” principle;
- Auditors and public authorities, when a legal basis exists.

6. Data retention period

Feedback-related data are generally retained for up to 24 months, with limited extensions only if required by law or justified by audits/internal controls. For the whistleblowing channel, the specific policy retention terms apply.

7. Data subject rights

Data subjects may request: access, rectification, erasure, restriction, portability, objection to processing based on legitimate interest, and withdrawal of consent where applicable.

8. Automated decisions

No exclusively automated decision-making is carried out, and no profiling with similar legal effects is performed.

9. Updates

This policy may be updated periodically.